



Bid Number: GEM/2021/B/1562164

Dated: 05-10-2021

**Bid Document**

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	15-10-2021 18:00:00
<b>Bid Opening Date/Time</b>	15-10-2021 18:30:00
<b>Bid Life Cycle (From Publish Date)</b>	90 (Days)
<b>Bid Offer Validity (From End Date)</b>	80 (Days)
<b>Ministry/State Name</b>	West Bengal
<b>Department Name</b>	Health And Family Welfare Department West Bengal
<b>Organisation Name</b>	West Bengal Medical Services Corporation (wbmsc) Kolkata
<b>Office Name</b>	West Bengal
<b>Total Quantity</b>	30
<b>Item Category</b>	Laundry Type Washing Machines / Drying Machines
<b>Minimum Average Annual Turnover of the Bidder</b>	89 Lakh (s)
<b>Years of Past Experience required</b>	3 Year (s)
<b>MSE Exemption for Years of Experience and Turnover</b>	No
<b>Startup Exemption for Years of Experience and Turnover</b>	No
<b>Document required from seller</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	Yes
<b>RA Qualification Rule</b>	H1-Highest Priced Bid Elimination
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Evaluation Method</b>	Total value wise evaluation

**EMD Detail**

Advisory Bank	ICICI
EMD Percentage(%)	0.50
EMD Amount	89025

**ePBG Detail**

Advisory Bank	ICICI
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	2

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

MANAGING DIRECTOR

WEST BENGAL, Health and Family Welfare Department West Bengal, West Bengal Medical Services Corporation (WBMSC) Kolkata , (West Bengal Medical Services Corporation Limited)  
(West Bengal Medical Services Corporation Limited)

**Splitting**

Bid splitting not applied.

**MII Purchase Preference**

MII Purchase Preference	No
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority : Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25 % of total quantity as defined/ decided in relevant policy.

4. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.

- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

### Laundry Type Washing Machines / Drying Machines ( 30 pieces )

Brand Type	Registered Brand
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#### Technical Specifications

\* [As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
TYPE	<b>Type of Machine</b>	Washer with Dryer / Extractor
	<b>Type of Usage of Machine</b>	Commercial
	<b>Type of Mounting</b>	"Soft Mount (No Grouting Required)"
	<b>Drive Type</b>	Variable Frequency Direct Drive
	<b>Number of Tubs/Containers/Drums</b>	Stacked Washer / Dryer Containers
	<b>Container / Drum Position</b>	Inclined
	<b>Type of Laundry Loading</b>	Front Load
	<b>Laundry Processing</b>	Fully Automatic
	<b>Type of Heating</b>	Electrical Heating
	<b>Steam Source</b>	NA
	<b>Provided with coin / currency operated Timer</b>	No
	<b>Material of Top Panel</b>	Galvanized Steel
	<b>Material of side Panel</b>	Galvanized Steel
WASHER	<b>Washer System</b>	Drum Type
	<b>Rated capacity of Washer (in kg)</b>	20
	<b>Material of the Washer Drum</b>	Stainless Steel
	<b>Provided with Automatic Detergent dispenser with liquid soap pump/dosing meter</b>	NO
DRYER	<b>Type of Dryer</b>	Tumble Dryer
	<b>Type of Tumble Dryer</b>	Vent Type
	<b>Rated capacity of Dryer (in kg)</b>	20
	<b>Material of the Dryer Drum</b>	Stainless Steel
	<b>Spin Speed Selection</b>	No

Specification	Specification Name	Bid Requirement (Allowed Values)
	<b>Provided with Hot Air Blower</b>	Yes
GENERIC	<b>Net Weight</b>	322.0
POWER SUPPLY	<b>Power Supply</b>	Single Phase, 50 Hz
	<b>Working Voltage</b>	230 ± 10% V AC
	<b>BEE Star Rating</b>	NA, 1, 2, 3, 4, 5 Or higher
GUARANTEE / WARRANTY	<b>Minimum Rated Life Cycles</b>	20000
	<b>Warranty on Equipment</b>	2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher
	<b>Warranty on Electric Motor (s)</b>	5 Or higher
CERTIFICATION	<b>Availability of Test Reports from Central Govt / NABL approved / ILAC accredited Lab to prove the Minimum Guaranteed Life Cycles, etc</b>	No

**Additional Specification Parameters - Laundry Type Washing Machines / Drying Machines ( 30 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Washer with Dryer / Extractor suitable for Hospital laundry system and CSSD to be utilized for washing hospital based linens	Mandatory
The machine will be fitted with fully programmable computerized system of different wash programme (at least more than 20) and LCD display for message information	Mandatory
It will be fitted with proper inverters and motor for high efficiency and low power consumption.	Mandatory
There should be provision for special technology for residual moisture control associated with drying	Mandatory

Specification Parameter Name	Bid Requirement (Allowed Values)
Facility for on sight repair and trouble shooting during the warranty and CMC period must be ensured and Warranty on Equipment: 2 Years	Mandatory

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Raju Sarkar	700091,Swasthya Sathi, GN-29, Sector V, Salt Lake	30	15

#### Special terms and conditions-Version:1 effective from 04-05-2020-Version:1 effective from 04-05-2020 for category Laundry Type Washing Machines / Drying Machines

1. The Scope of installation and Commissioning for Laundry Type Washing / Drying Machine (s), shall be as under:
  1. In addition to General Terms and Conditions of the GeM, the following Special T&C shall be applicable for "Laundry Type Washing / Drying Machines"
    1. SELER'S RESPONSIBILITIES:
    2. CONSIGNEE / USER'S RESPONSIBILITIES:
      1. Providing necessary Space, Water source, Electricity, Drainage, wherever required.
      2. Civil work for Foundation and Electrical earthing, wherever required.
      3. Plumbing work for water inlet connection within 1.5 meters from the Foundation of the Machine, wherever required.
      4. Plumbing work for water drain line connection within 1.0 meter from the Foundation of the Machine, wherever required.
      5. Exhaust Piping (for Dryer), wherever required.
      6. Providing Consumables required for Washing / Drying.
      7. Providing Rinse Booster Pump (for Washer), if the water inlet pressure is less than the Minimum water inlet pressure specified in the contract.
      8. Providing Water softener (for Washer), if the water Hardness is more than the Maximum water hardness specified in the contract..
      9. Necessary approvals from regulatory authorities, if any, for installation of the Machine.
2. The Scope of installation and Commissioning for Laundry Type Washing / Drying Machine (s), shall be as under:
  1. Inclusive in the Scope of Installation & Commissioning:
    1. Foundation / Grouting is not required in case of Portable Type and Soft Mount Type Washing / Drying Machine(s).
    2. The Supplier, on receipt of the order for Rigid Mount Washing / Drying Machine (s), shall immediately furnish the "Foundation Drawing" and the requirements of suitable earthing along with Electric circuit diagram to the consignee. The consignee shall make necessary arrangements for the civil work required for foundation and earthing as per the drawings received.
    3. Mounting / Fitting of the Machine, with necessary alignment work, on the already made foundation, wherever required.
    4. Suitable Electrical Wiring upto 2 meters length between the Machine and Power Socket
    5. Suitable water inlet Piping between the Machine and the water source upto 2 nos. of water inlet pipes of length 1.5 meters each.
    6. Providing 1 no. of suitable Water outlet Pipe upto 1.0 meter length.
    7. Providing Training to the buyer's representatives after successful installation & Commissioning of the equipment, during Trial Run.

## Buyer Added Bid Specific Additional Terms and Conditions

1. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address At Medical Colleges & Hospitals, District Hospitals, Super Specialty Hospitals, Sub Divisional Hospital & State General Hospitals in WB. List to be provided by the buyer. At Medical Colleges & Hospitals, District Hospitals, Super Specialty Hospitals, Sub Divisional Hospital & State General Hospitals in WB. List to be provided by the buyer. At Medical Colleges & Hospitals, District Hospitals, Super Specialty Hospitals, Sub Divisional Hospital & State General Hospitals in WB. List to be provided by the buyer. At Medical Colleges & Hospitals, District Hospitals, Super Specialty Hospitals, Sub Divisional Hospital & State General Hospitals in WB. List to be provided by the buyer. At Medical Colleges & Hospitals, District Hospitals, Super Specialty Hospitals, Sub Divisional Hospital & State General Hospitals in WB. List to be provided by the buyer.
2. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR,SALT LAKE,SECTOR-V. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.
3. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
5. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
6. Buyer Added text based ATC clauses
  1. Bidders may have to arrange for a functional demonstration of the offered equipment during technical evaluation of the bids, if desired by the Tender Inviting Authority (TIA).
  2. **Experience Criteria:** Bidder should submit following documents of same / similar type of medical equipment in support of supplies made to Govt. hospitals or reputed private hospitals for the period of last three calendar years ending December 2020:
    - Proof of installation (Installation certificate / Service report duly signed by the hospital / healthcare facility) of the same / similar type of medical equipmentOR
    - Proof of payment against supply and installation of the same / similar type of medical equipment
3. **Pre-Bid Meeting**

Friday, October 8, 2021 · 02:00pm – 5:00pm  
Google Meet joining info  
Video call link: <https://meet.google.com/iks-tpsd-sgp>
7. Warranty period of the supplied products shall be 2 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
8. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
9. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

10. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
11. Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope All spare parts & labour (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)
12. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
13. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
14. Scope of supply includes Training: Number of employees to be trained 120 , Place for Training at the consignee location and Duration of training 2 days.
15. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
16. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
17. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
  - i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.
  - vi) A receiver is appointed for any substantial property owned by the Seller.
  - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
18. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
19. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR,SALT LAKE,SECTOR-V. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample,

incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**