

Pre-bid clarification/ corrigendum for  
selection of a software agency for design and development of an application for Online Survey of the  
Quality of Care in Labour Rooms and Maternity Operation Theatres in government hospitals

(NIT No.: H/SFWB/1L-01-2019/875(NHM)/2019 Dated: 08.03.2019)

SI	RFP ref no.	Pre-bid query description	Clarification/ Corrigendum
1	Sec 5	Time schedule for application to be completed in 4 weeks may not be feasible. It should be extended to 6-8 weeks including report generation.	i. The survey form development shall be completed <b>within 4 weeks</b> from award of contract including roll out for the survey data collection ii. The Report Generation module shall be completed <b>within 6 weeks</b> from date of award of contract
2	Sec 7 (iv) c	ISO certification may be for ISO 9001:2008 or 27001: 2013	Applicant <b>should be ISO certified</b> - 9001:2008 / ISO 27001: 2013
3	Sec 7 (iv) e	Experience should be wider in the areas of developing/ designing/ customising/ hosting of web/mobile application, not limited to survey type application, to allow larger participation	The applicant should have experience in developing/designing/ customising/ hosting of web/mobile based application, executed in last 3 years for any government organization.
4	Sec 9 i a	The RFP document is not available in <a href="https://wbtenders.gov.in">https://wbtenders.gov.in</a>	Intending bidders may download the RFP Document from the website <a href="http://www.wbhealth.gov.in">www.wbhealth.gov.in</a>
5	Sec 9 i b	Proposal documents cannot be submitted in the website <a href="https://wbtenders.gov.in">https://wbtenders.gov.in</a>  Can submission be done offline at office address in the RFP?	The proposals/bids <b>should be physically submitted</b> latest by 5 pm on scheduled date at the office address mentioned in the RFP doc.
6	Appendix – III Financial proposal	Hosting, Infrastructure and SSL and Security Audit cost should be borne by Department.	The application shall be hosted in the Department's server and thus hosting/ infrastructure cost is not envisaged. SSL and Security Audit cost (If needed by CERT-IN agency) shall be reimbursed as per actual on produce of bills.