

Government of West Bengal
Department of Health & Family Welfare
PPP Cell
Swasthya Bhawan, GN-29, Sector-V
Salt Lake City, Kolkata - 700 091

No.HFW-14015(17)/23/2021-SPSRC-SEC-Dept.ofH&FW/PPP/1784 Dated 05/09/2022

From
Secretary PPP
Dept. of Health & Family Welfare
Government of West Bengal

To
Senior Special Secretary & MD WBMSCL
Dept. of Health & Family Welfare
Government of West Bengal

Copy to:-
Mr Milind Pappu
President , NIPRO MEDICAL INDIA PVT LTD

Subject: - 1. **Repeated breakdown of HD machines and RO plants at several Dialysis units under turnkey installation and maintenance of NIPRO MEDICAL INDIA PVT LTD**

2. **Comprehensive review of health status of all 34 O&M Dialysis units under supervision of WBMSCL and PPP CELL.**

- Ref:- 1. Memo No HFW-14015(17)/9/2021-SPSRC SEC Dept of H&FW/PPP/1452
Dated 31.03.2021
2. Memo No HFW-14015(99)/29/2021-SPSRC SEC Dept of
H&FW/PPP/1524 Dated 04.08.2021
3. Minutes of meeting of Dialysis Expert Committee Dated 19th January
2021, 16th June 2017, 22nd October 2019, 13th September 2018
4. Memo No HFW-14015(99)/29/2021-SPSRC SEC Dept of
H&FW/PPP/1601 Dated 29.12.2021



Reference above, the department have established 34 Dialysis Units in Turn Key model where NIPRO MEDICAL INDIA PVT LTD are Equipment provider and CAMC provider. AVO SERVO is provider of the Stabilizer for the units for RO plant and HD machines.

Based on multiple mails and correspondence received from the hospital authorities and the operators of the Dialysis Unit, several meetings and visits were held earlier in presence of authorized representatives of NIPRO MEDICAL INDIA PVT LTD.

Now the PPP CELL received a mail from Mr Milind Pappu from HQ , NIPRO MEDICAL INDIA PVT LTD Dated 31st August 2022, stating that some of the HD machines in O&M unit are beyond economic repair on account of high workload of machines and same has exceeded the life of machine. Only some parts can be salvaged. A unit wise machine status was also send.

Based on above and considering serious urgency of the situation, a VC was held on 01-09-2022 in peresence of state level Dialysis experts, WBMSCL, private partners and PPP CELL, where Mr Milind Pappu represented that certain units and equipments can no longer be maintained and made operational on ground of workload exceeding a certain limit. Also replacement of spares of such unit may not be guaranteed. The requirement of comprehensive health reports of all the 34 units was declared most urgent by state level experts as Dialysis is an emergency service and cannot be discontinued. Accordingly the following action points have been decided by the department:-

1. ***A comprehensive health check up of all 34 O&M Dialysis unit will be organized*** where MEDICAL INDIA PVT LTD are the Original equipment provider, turnkey provider and Comprehensive annual maintenances providers.



2. A meeting with all stakeholders (NIPRO / SERVO / Concerned Pvt Partner & operator) will be held on 06.09.2022 from 11:00 AM to 1:30 PM (Tuesday) at 2nd Floor Conference Hall, Swasthya Sathi building, Swasthya Bhawan. **All concerned will attend with all reports related to Unit including Equipment, RO, accessories and turnkey, records of PMS, Breakdown calls, spares replacement.** This includes all 34 units.

3. **Experts from WBMSCL and representative of PPP cell will review the reports of different stakeholders and compile a final report,** which may be further authenticated by individual Hospital authorities as and where required. Opinion of State Level expert group for Dialysis will also be duly taken. The initial reports from NIRPO and private partners will be countersigned by their organization heads and country heads. The final report will be vetted by experts and WBMSCL before placing to department. Opinion of Hospital authorities and BME of district shall be taken as and where required.

4. The final report will be placed in next 7 days, latest by 13th September, 2022 before the Secretary PPP.

The matter may be kindly considered most serious and urgent.



Secretary PPP

Dept. of Health & Family Welfare

Government of West Bengal

Copy forwarded for kind information to:

1. Director of Health Services, Dept. of H&FW, Government of West Bengal.
2. Director of Medical Education, Dept. of H&FW, Government of West Bengal.
3. Senior Special Secretary and MD WBMSCL **with a kind request to please nominate an expert team to be present in the meeting with OEMs and Partners.**
4. GM WBMSCL
5. Jt DHS NCD and Procurement In-charge WBMSCL
6. All concerned MSVPs / Superintendents of Hospital with Dialysis Unit in O&M Based Model (List attached)
7. Prof Dr, Debabrata Sen HOD Dept of Nephrology IPGMER SSKM
8. Prof. Dr, Pinaki Mukhopadhyay HOD Dept of Nephrology NRS MCH
9. Prof Dr, Arpita Roy Choudhudry Dept of Nephrology IPGMER SSKM
10. Associate. Prof Dr Kanai Lal Karmakar, Dept of Nephrology R G Kar MCH
11. TO SPSRC, PPP Cell
12. All concerned District BME
13. Procurement cell, WBMSCL
14. Mr Debasish Dey SPSRC PPP CELL
15. Dialysis Partners: Eskag Sanjeevani / BMRC / Dishari / Health Point
16. NIPRO Medical India Pvt Ltd (Corporate office :- 2nd Floor, GMR Aero Towers, Rajib Gandhi Inst. Airport, Shamshabad Hyderabad – 500108 Telangana / Kolkata office:- Block-A, Ground Floor Godown No 8&9 S.M. Bose Road, Panihati P.O. Agarpara Kolkata – 700109.
17. SERVO AVO to please attend the meeting.
18. IT Co-ordinator for Web Posting.
19. Senior PA to Secretary H&FW.
20. Office Copy



Secretary PPP

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