

**Government of West Bengal**  
**Health & Family Welfare Department (PHP Branch)**  
**Swasthya Bhavan, GN-29, Sector V**  
**Bidhannagar, Kolkata 700091**

No. 1161(Sanction)-HFW-18099/9/2020-PHP

Date: 27.12.2022

**ORDER**

This Department has started a volunteer based emergency response scheme called Patho Bandhu for reducing fatalities caused due to Road Traffic Accidents. For implementation of the scheme, work order was issued in favour of M/S Albatross Software Services Pvt Ltd for running call centre (Helpline). Engagement of M/S Albatross Software Services Pvt. Ltd for operating Patho Bandhu call centre (Helpline) has been extended for a period of 01 year w.e.f. 8.2.2022 vide no. 180-HFW-18099/9/2020-PHP dt. 24.06.2022

Now, M/s Albatross Software Services Pvt Ltd has submitted bill for the following period and requested for payment:

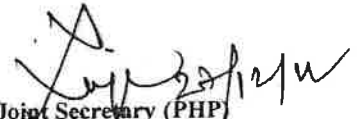
Sl No	Purpose and Time period	Service Provider's name	Bill No & Date	Bill Amount (Rs)
1	To run call center (helpline number) for the period 08.08.2022 to 07.11.2022 ( 3 months )	M/S Albatross Software Services Pvt Ltd	ASSPL/2223/1141 dtd 8.11.2022	5,48,405

In view of above, the undersigned is directed by the order of the Governor to say that the Governor has been pleased to accord Administrative Approval and Financial Sanction of **Rs 5,48,405 (Rupees five lakh forty eight thousand four hundred five)** in favour of M/S Albatross Software Services Pvt Ltd in connection with running call centre (Helpline) for the period mentioned above.

The fund is being placed to Assistant Secretary & D.D.O. of this Department (who will act as D.D.O. in respect of the fund) from the head of account **HF-24-2235-02-200-038-50-00** in the current FY 2022-23 and he is requested to arrange payment in favour of respective service provider as mentioned above.

This order is issued in concurrence with Finance Department Group-N Budget Branch's UO No: 4672 dtd 20.12.2022 and Financial Advisor Branch vide their allotment no – 692 (2022) – PHP dated 23.12.2022 of this Department.

This has approval of Secretary of this Department.  
All concerned are being informed accordingly.

  
Joint Secretary (PHP)  
Date: 27.12.2022

No. 1161/1(11)(Sanction)-HFW-18099/9/2020-PHP

Copy forwarded for information and necessary action to the:-

1. Principal Accountant General (Audit-I) , West Bengal, Treasury Buildings, Kolkata – 700001.
2. Principal Accountant General (Audit-II) , W B, C.G.O. Complex , Salt Lake City, Kolkata- 64
3. Principal Accountant General (A & E) , West Bengal, Treasury Buildings, Kolkata – 700001
4. Director of Health Services, West Bengal.
5. Financial Advisor of this Department
6. Pay & Accounts Officer, Calcutta Pay & Accounts Office-III, Subhanna, SGO Complex, 5th and 6th Floor, Plot no. 9, DF Block, Sector 1, Bidhannagar, 700064
7. Assistant Secretary & DDO, H&FW Department(**With original copies of the bill**)
8. Dr Somenath Mukherjee, DDHS(NCD) and Nodal Officer for Patho bandhu Programme
9. The Manager, M/S Albatross Software Services Pvt Ltd , 1/425, Gariahat Road, 6<sup>th</sup> Floor, Jodhpur Park, Kol-68
10. IT Cell for web posting.
11. Guard file of PHP Branch.

  
Joint Secretary (PHP)