

**Government of West Bengal  
Health & family Welfare Department  
Swasthya Bhawan, Block GN-29, Sector V  
Salt Lake City, Kolkata – 91**

**Memo No: HPH/10P-03/2018/548**

**Dated: 12.07.2020**

**To**

**The Principal, Medical College and Hospital, Kolkata / Murshidabad Medical College and Hospital  
The Chief Medical officer of Health (All District and Health District, West Bengal)  
The Superintendents (All Covid Hospitals, West Bengal)  
The Director / CEO / Medical superintendent (All Private COVID Hospitals, West Bengal)**

**Sub: Advisory on Protocol Management for COVID – 19 Patients**

The experts from the Protocol Monitoring Team as deputed by the Department of Health and Family Welfare, Government of West Bengal visited some COVID hospitals and noted certain deficiencies which need urgent rectification. On the basis of their observations, following recommendations are made :

1. Patients should be properly triaged at Emergency Department and later after admission.
2. Oxygen prescription should be clear. Oxygen therapy as well as ventilation details should be noted in BHT along with their indication.
3. Steroid therapy should be given as per guideline.
4. Super-speciality team should visit patients on referral as appropriate and advise accordingly..
5. There should be adequate number of Healthcare staff including nursing staff to care for patients.
6. High Flow Nasal Cannula and Non invasive ventilation trial should be made before putting patients on invasive mechanical ventilation. Awake prone ventilation should be practised.
7. Antibiotics should be used judiciously. Proper guideline is to be followed based on Hospital Antibiotic Policy .Dose modification is needed in co-morbid conditions.
8. Diagnostic and treatment protocols should be displayed in wards/ ICU.

These recommendations, if properly followed, will improve patient outcome. During subsequent visits teams will specifically verify if these are being implemented.



**Director of Medical Education  
Government of West Bengal  
Memo No: HPH/10P-03/2018/548(7)/1**



**Director of Health Services  
Government of West Bengal  
Dated: 12.07.2020**

Copy forwarded for kind information and necessary action:

1. The Mission Director, NHM, Department of Health & Family Welfare, Govt of West Bengal
2. The Medical Superintendent cum Vice Principal (All)
3. The DDHS (Admin), Department of Health & Family Welfare, Govt of West Bengal (He is requested to inform the Clinical establishments).
4. DDHS (PH), Department of Health & Family Welfare, Govt of West Bengal
5. The Dy Chief Medical Officer of Health – II (All Districts and Health Districts)
6. The Senior PA to the Secretary, Department of Health & Family Welfare, Govt of West Bengal
7. Office Copy



**Director of Medical Education  
Government of West Bengal**



**Director of Health Services  
Government of West Bengal**