

GOVERNMENT OF WEST BENGAL
DEPARTMENT OF HEALTH & FAMILY WELFARE
NATIONAL HEALTH MISSION
GN-29, SECTOR - V, SALT LAKE KOLKATA 700091

ORDER

Memo No HHM/IH - 03/2015/73


Dated- 23.03.2015

As part of ongoing activities under National Health Mission (NHM), National Quality Assurance Programme has been taken up by the Department of Health and Family Welfare, Government of West Bengal, to provide Quality Services in the public health System, thereby enhancing the satisfaction level among users of the Government health facilities.

In order to implement the Quality Assurance Programme, Dr Barun Santra, Deputy Director of Health Services posted at Hospital Administration Branch will act as the State Nodal Officer. This order issues as per the operational guidelines as framed by the Ministry of Health & Family Welfare, Government of India, for implementation of the programme and in supersession of the Memo No HHM/IH-162-2013 (101) dated 14.07.2014

The main responsibilities of the State Nodal Officer are -

1. Reviewing the QA policy & guidelines for the state.
2. Mentoring State / districts level units.
3. Periodic Review of the progress of QA Activities.
4. Review key performance indicators of Quality
5. Reporting the status to high level authorities


Sanghamitra Ghosh
Mission Director, NHM

Dated -23.03.2015

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Copy forwarded for information to the ~~the~~ :

- ~~1. Principal Secretary, Health and Family Welfare Department.~~
2. Director of Health Services, Ex Officio Secretary to the Govt of West Bengal
3. Director of Medical Education, Ex Officio Secretary to the Govt of West Bengal
4. Secretary PHP/MS Branch
5. Addl Mission Director, NHM
6. MD, WBMSCL, Swasthya Bhawan
7. Programme Officer, NHM
8. Jt DHS Admin/ Jt DHS P &D/ Jt DHS PH&CD/ Jt DHS Nursing, Swasthya Bhawan
9. Jt DHS (FW)/ SFWO Swasthya Bhawan
10. DDHS H.A Branch as Nodal Officer for the Programme
11. DDHS (Admin)/ DDHS (E&S)
12. Chief Medical Officer of Health (All Districts including Health District)
13. Advisor, QI, NHSRC, New Delhi
- ✓ 14. IT incharge with request to upload in the website

Sa. PA to Principal Secretary, H & FW Dept


Sanghamitra Ghosh
Mission Director, NHM